

Temperature-Controlled Wine Shipping Guide

ORDER CUTOFF

Mondays @ 1:00 PM

Orders placed after cutoff shift to following week

TRUCK DEPARTURE

Every Tuesday

Temp-controlled line-haul trucks depart weekly

FINAL DELIVERY

UPS & FedEx Ground

Handed off to ground carriers at destination hub

CLIMATE PROTECTION

55°F Cellar Temp

Refrigerated transit prevents heat & freeze damage

Regional Hub Schedules & Service Timelines

HUB / ROUTE	ORDER CUTOFF	TRUCK DEPARTURE	CARRIER HAND-OFF	DELIVERY STARTS
Ohio Hub	Mon 1:00 PM	Tuesday	Following Tuesday (Day 7)	Wednesday (Day 8)
Florida Hub	Mon 1:00 PM	Tuesday	Following Thursday (Day 9)	Friday (Day 10)
Arizona Hub	Mon 1:00 PM	Tuesday	Following Tuesday (Day 7)	Wednesday (Day 8)
Texas Hub	Mon 1:00 PM	Tuesday	Following Tuesday (Day 7)	Wednesday (Day 8)

Destination State Routing & Service Coverage

Serviceable States by Destination Hub (UPS & FedEx Ground)

Ohio Hub (31 States / Territories):

AR, CT, DC, DE, IA, IL, IN, KS, KY, MA, MD, ME, MI, MN, MO, NC, ND, NE, NH, NJ, NY, OH, PA, RI, SC, SD, TN, VA, VT, WI, WV

Texas Hub (4 States): AL, LA, MS, TX | Florida Hub (2 States): FL, GA | Arizona Hub (2 States): AZ, NM

Unavailable States (9)

Temperature Control shipping is NOT available to:

AK, CA, CO, HI, ID, MT, NV, OR, WA

IMPORTANT SHIPPING POLICIES & REQUIREMENTS

- Adult Signature Required:** Wine shipments require the signature of an adult 21 years or older with valid photo ID upon delivery.
- Shipping Notifications & Tracking:** You will not receive a shipping confirmation email or tracking number until your package arrives at the regional hub and is picked up by the carrier (UPS or FedEx).
- Temperature Integrity:** Wine is held in temperature-monitored environments during truck line-haul to protect quality against ambient extremes.